



ISD Virtual Learning

Public Safety 10-12

April 16, 2020



Public Safety

Lesson: April 16, 2020

Objective/Learning Target:

Verbal Judo 2/2

Why do we take things so personally?

When insults and harsh words are flung at us...

What if we deflected them like a punch thrown?

What if we remembered we were the professional in the situation and acted like it?

What is the opposite of
talking?

What for it in the video, it's very important.

As you watch this portion, again look for ways to implement this into your daily lives. This is awesome direction for those in a position of leadership and authority, but also for us in our daily lives dealing with conflict.

May have to reset to beginning of video when it connects.

Taking control of situation, not the person.

What is the opposite of talking?

Did you see it in the video, it's very important.

Waiting...to speak, to argue, to leave, etc.

Active Listening is a skill we must all work on.

Practice

Where does ego fall into the program?

There's no place for it. Get rid of it!

How do deal with verbal abuse?

Deflect it, like a punch.

What does it mean to protect and serve?

Answers may vary. Helping people to right the decisions when they may not be able to make them for themselves.

What is the meaning of the figure eight?

Bringing people back around to the reason for the contact, and gain compliance.

Just as a reminder:

Dr. George Thompson

Verbal Judo Tactics & Techniques

Dr. George J. Thompson is the President and Founder of the [Verbal Judo Institute](#), a tactical training and management firm based in Auburn, NY. He has trained more than 700,000 police, corrections, and security professionals and his Verbal Judo course is required in numerous states. The course has been tailored for other organizations, including mental health, the gaming industry, and hospitals.

Other resources
and links to his
videos and book
over the years.

Other Resources or views of the same info.

Verbal Judo: Earlier Video

<https://www.youtube.com/watch?v=Uo6GZLR0MRU>

Verbal Judo: Diffusing Conflict Through Conversation

<https://www.youtube.com/watch?v=btBw70HAys4&t=359s>

**Verbal Judo: The Gentle Art of Persuasion, Updated Edition
Paperback – December 17, 2013**

<https://www.amazon.com/Verbal-Judo-Gentle-Persuasion-Updated/dp/0062107704>